



# A "Know-How vs. Know-What" Approach in the Teaching-Learning of Competences in Physical Chemistry

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## INTRODUCTION

**Knowledge** can be acquired from a series of **perspectives**, mainly: **"know-what" (concept)**, where facts and descriptions of (natural or social) phenomena are pursued; **"know-how" (procedure)**, where methods and procedures for their application are described; and **"know-why" (competence)**, where general principles and laws that explain both the facts and their applications are sought. The depth of student's acquired competences will be directly affected by the teaching-learning perspective, traditionally aiming to a "know-why" approach. In this work, we discuss a suitable **teaching-learning methodology** for evaluating whether a **"know-how"**, a **"know-what"** or a **combined approach** is better for enhancing competence learning.

## KNOWLEDGE

### Acquisition

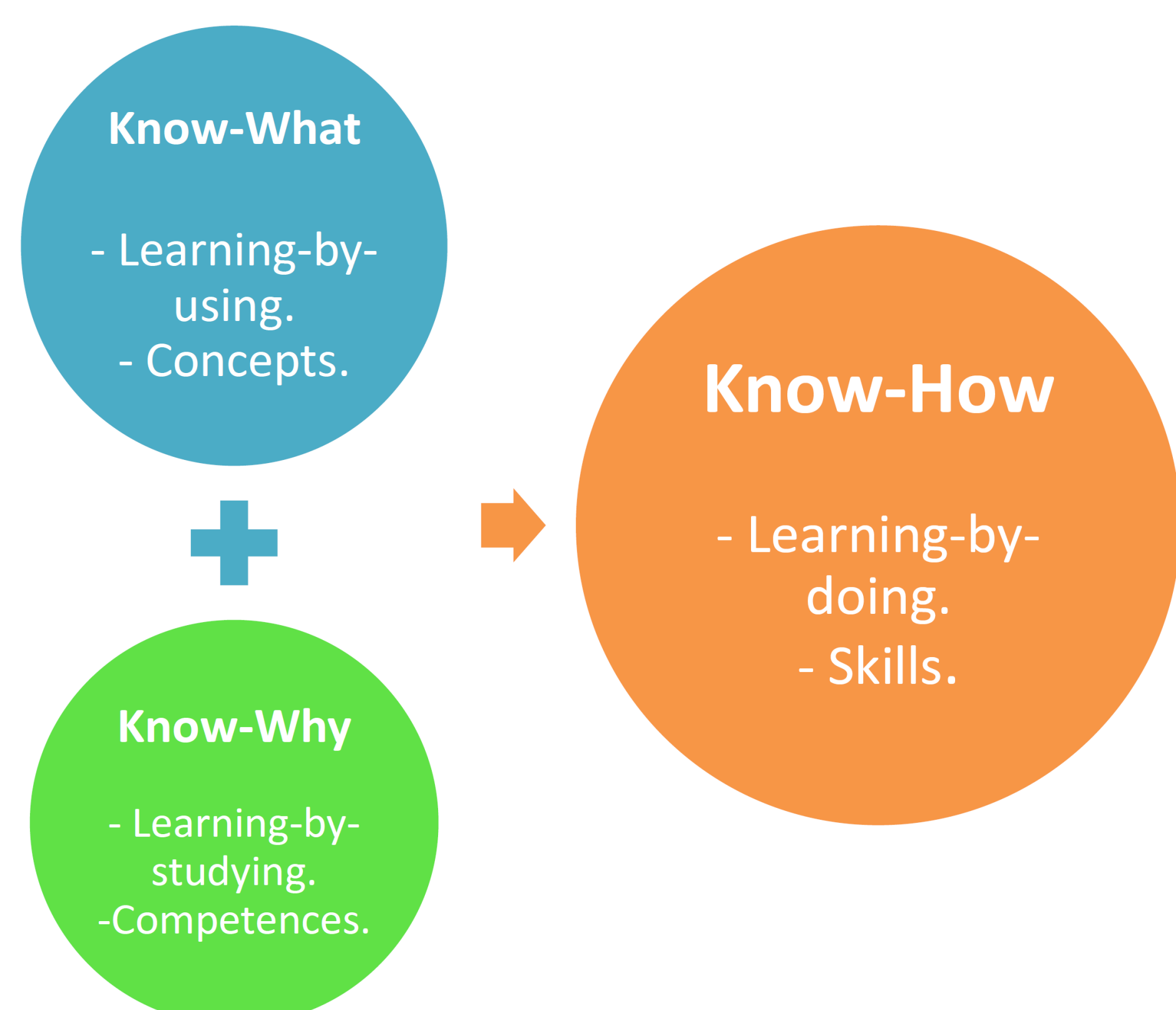
**Accumulation (concepts / skills):**  
pre-Bologna process

**Application with a strategy (competences):**  
European Higher Education Area  
(after Bologna process)

**TRANSITION:**  
new teaching-learning  
paradigm

### Types

**Know-What:** concepts, facts and descriptions.  
**Know-How:** skills, procedures and methods.  
**Know-Why:** competences, theories and experimentation.



## CHEMISTRY LEARNING

### Approach

**Surface learning (Know-What):**

- Mere reformulation of concepts.
- Lack of chemical principles understanding.

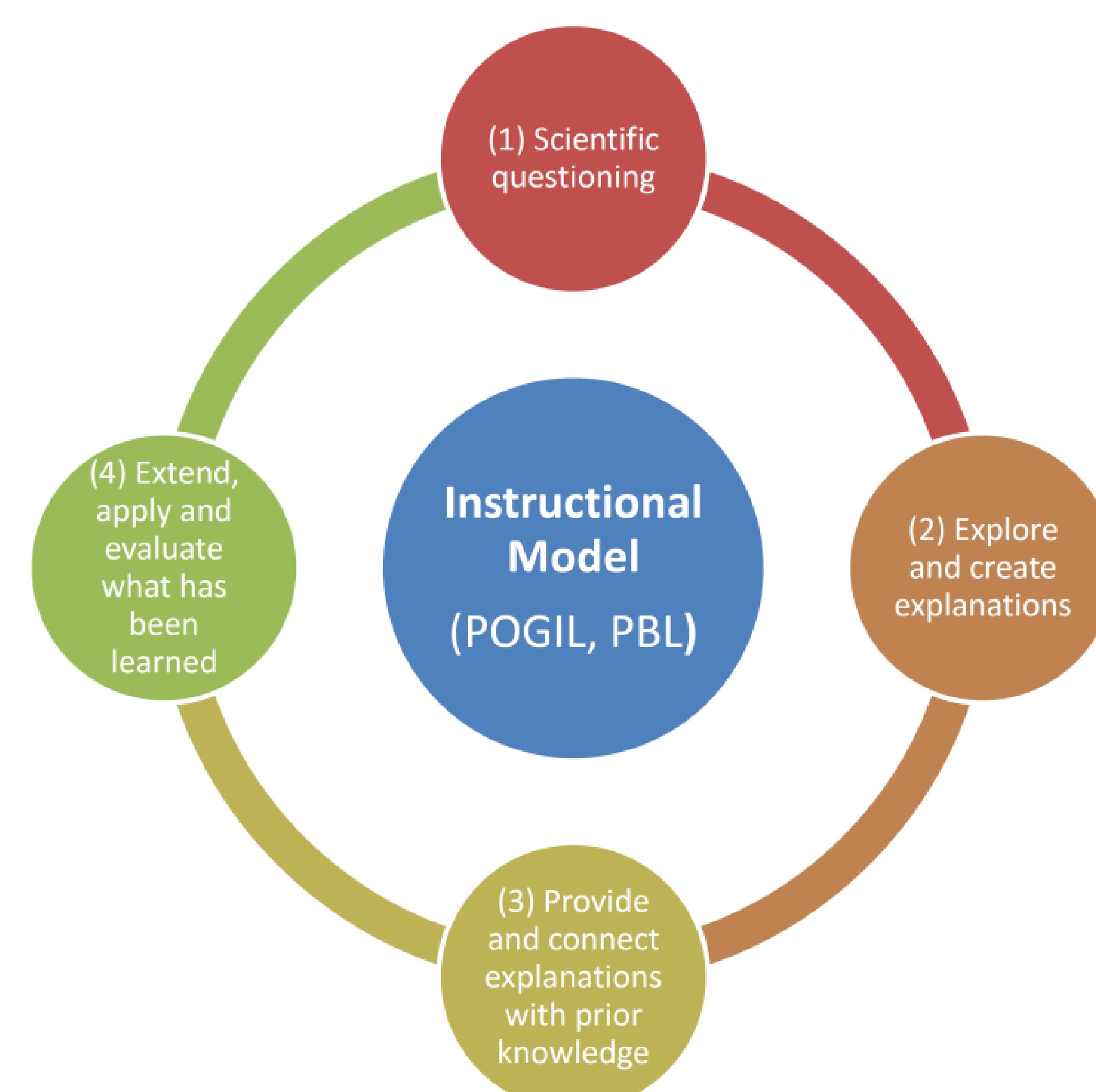
**Deep learning (Know-Why):**

- Elaborated reasoning.
- Causal relationship between phenomena.

### Instructional Model

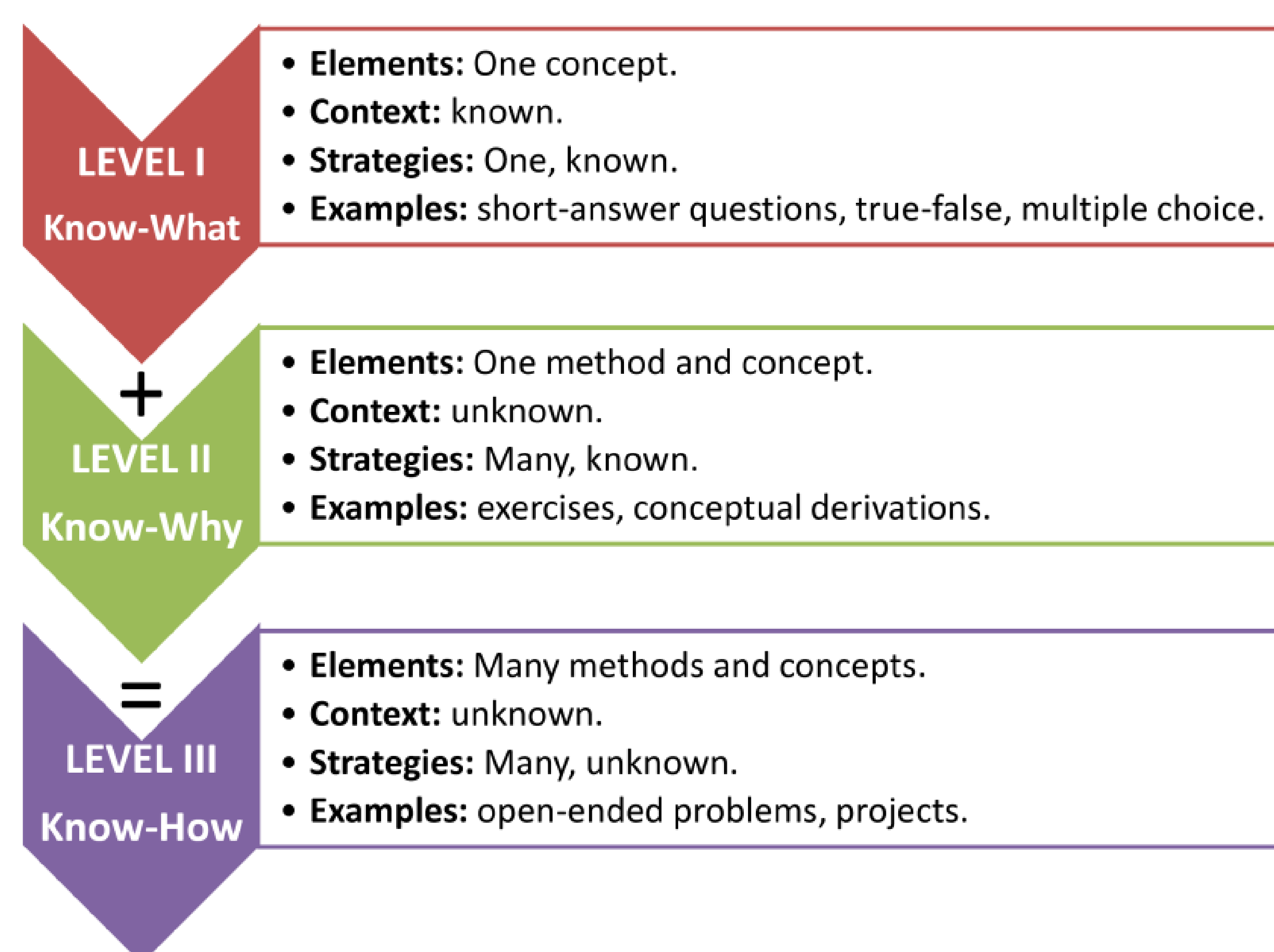
**POGIL**  
Process Oriented  
Guided Inquiry  
Learning

**PBL**  
Problem-Based  
Learning



## PROBLEM-BASED LEARNING MODEL

### Problem Levels



### Teaching Protocol

#### A. Control groups:

##### Group 1 (bottom-up):

**Know-What** (concepts)  $\xrightarrow{\text{Know-Why}}$  **Know-How** (project)

##### Group 2 (top-down):

**Know-How** (project)  $\xrightarrow{\text{Know-Why}}$  **Know-What** (concepts)

**Assessment tool:**

**STUDENT'S  
PORTFOLIO**

#### B. Multi-course assessment:

1 <sup>st</sup> course	What (50%)	Why (50%)	
2 <sup>nd</sup> course	What (30%)	Why (50%)	How (20%)
3 <sup>rd</sup> course	What (20%)	Why (40%)	How (40%)

## CONCLUSIONS

- A **protocol for assessing** which type of knowledge is more appropriate for competence acquisition ("know-what" -concepts-, "know-how" -procedures- or "know-why" -competences-) is proposed.
- In a **class**, **two control subsets** are defined: **bottom-up learning** (Group 1, from "know-what" to "know-how") and **top-bottom learning** (Group 2, from "know-how" to "know-what").
- A **3 course assessment** is proposed to study the **student's maturity effect** on competence learning, where the **weight of "know-how"** is progressively increased.